

How to Prescribe via Electronic Medical Record System



1. Locate Massey Drugs in the state of Alabama. We have two locations, but all scripts should be sent to Massey Drugs – Cloverdale, in Florence, Alabama.

Massey Drugs
3501 Cloverdale Road
Florence, AL 35633

NPI#: 1295756245
NCPCP#: 0127553

2. Include all patient demographics, including:

- Full name
- Home address, city, state, zip
- Phone number
- Date of birth
- Known drug allergies

3. Select the medication and provide dosing instructions.

- Search for one of the ingredients of the compound and select “compound” from the EMR list, if it is an option.
- If you are unable to locate the medication that you’re trying to prescribe, choose something that is close and be sure to **read step four below**.
- Select the correct quantity/volume to be used.
- Provide instructions for use, also known as the “sig”, which is Latin for “let it be labeled”. This section instructs the patient on how to properly utilize their medication.

4. Include relevant notes for the pharmacy.

- We always read the “note to pharmacist/pharmacy notes” or free text section. If you were unable to locate the medication in the EMR list, you can include the name here.
- Also note any patient allergies, including none, if applicable.

5. See below for examples of correctly written prescriptions.

- Dispense Losartan Potassium 0.8mg/mL PF Ophthalmic Solution, Sig: Place one drop in affected eye(s) 4 to 6 times daily.
- Dispense Metformin HCl 50mg/(0.5g) Pump Transdermal Cream, Sig: Rub __ pumps into inner arm or thigh __ time(s) daily.
- Dispense NAD+ 100mg/mL vial for injection

6. Quick Troubleshooting Tips

- Be sure to set the state to **ALABAMA** in order to find Massey Drugs in your list of pharmacies.
- Search ONE of the active ingredients in the compound you wish to order and select the correct compound from your EMR’s auto-generated list. If it is not listed, be sure to be very specific when typing in the Pharmacy Notes section.
- To avoid delays, always include all patient demographics, including known allergies, in the Pharmacy Notes field of your e-script. Incomplete demographics will result in the pharmacy reaching out to you for the missing information.

Questions? 833.540.3500